



TSCNET Services is the services company of thirteen transmission system operators (for electricity) from ten European countries. We are based in central Munich. We aim to be the best-in-class service provider for transmission grid security assessment and cross-border capacity calculations. We look for knowledge and creativity, and we expect outstanding performance from passionate people. We are currently recruiting an experienced and absolutely reliable electrical engineer for the position of an:

Operator

Munich, Bavaria, Germany

Full-time, work in shifts, average 38 hours/week

In order to strengthen our Operations team, we are looking for an electrical engineer for an Operator position. For this role, we see the following requirements:

Key qualifications

- ▶ Bachelor's degree (or equivalent) in Electrical Engineering or Power Systems Engineering
- ▶ Strong knowledge of grid fundamentals and operation
- ▶ Basic knowledge of electricity market principles including capacity calculation methodologies
- ▶ Strong understanding of power system grid modelling, data formats used and load-flow analysis
- ▶ Experience in the TSO business, regional security coordination and cross-border capacity calculation is an advantage
- ▶ A pro-active personality
- ▶ Dedication to quality and customer satisfaction
- ▶ A self-dependent working style
- ▶ You are open-minded and willing to drive change
- ▶ You are stress resilient and well organised
- ▶ Excellent verbal and written communication skills
- ▶ You feel comfortable in moderation of videoconferences and resolving conflicts
- ▶ Good analytical and problem solving skills
- ▶ Visual basic and MS Excel programming skills are an advantage

Team Operations

Starting: As soon as possible

Main tasks & responsibilities

- ▶ Supervise operation of TSCNET's 24/7 software platform that delivers security assessment and capacity calculation services to its customers
- ▶ Organise and moderate videoconferences during the daily process to prepare remedial actions
- ▶ Organise and moderate weekly conference calls to align outage planning information between transmission system operators
- ▶ Assist customers as first line support in case service or tool issues are observed and coordinate the solution process together with the software vendor
- ▶ Assess the quality of services and deliver daily/weekly/monthly reports towards internal and external stakeholders
- ▶ Support software development and testing
- ▶ React on sudden issues and short-term customer requests to improve service and data quality
- ▶ Perform data quality analysis and collaborate with team members to improve service quality
- ▶ Provide feedback on business and IT developments to further extend service and tool portfolio
- ▶ Actively participate in product trainings for customers
- ▶ Collaborate with other regional security coordinators to improve efficiency and harmonisation of regional security coordination services

We offer a comprehensive reward package. The ideal candidate will be an organised and dedicated person with high integrity. This is a great opportunity to join a truly international, dynamic, and passionate team with the freedom and support it needs to be effective and innovative. To apply for this role, get in touch with us via e-mail, incl. professional resume and motivation letter: application@tscnet.eu